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# Update of the Summary Report of 1977-1978 Task Force on Aircrew Workload

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**April** 1981

Final Report

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US Department of Transportation

Federal Aviation Administration

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### Introduction:

After the summary report of 1977-1978 Task Force on Crew Workload was published in December, 1978, interest has continued in the operational importance of the size of flight crews in turbojet air carrier aircraft. Various studies and analyses of portions of the accident, incident, and violation data have been developed, and proponents of a rule requiring a minimum crew of three in all future aircraft have rejected the conclusion that crew size is not an important determinant of operating safety (see ref 1, 2, 3, 4, and 5). The purpose of this update of the earlier Task Force report is to extend the data base over the additional three years experience now available from the National Transportation Safety Board (NTSB), and to clarify the choice of methods available for selective sampling.

Based on the accidents occurring in 1967 through 1976, it was concluded that differences between two- and three-crew aircraft were not significant (see ref 1). This outcome was the same whether the comparison was made on all accidents, all fatal accidents, or all accidents reduced by normalizing. ("Normalizing" is the conservative process that deletes categories of accidents which could not represent in-flight aircrew involvement.) Proponents of three-crew design generally accepted the 1978 finding that accident statistics do not prove the need for any particular crew size. They did, however, criticize the normalizing procedure used by the 1977-1978 Task Force (see ref 4). Due to the continuation of this discussion, the alternative sampling procedures should be restated.

To make a crucial test of the relation between accidents and crew size, it would be desirable to select only those accidents caused by the crew or potentially preventable by crew actions. But an exact sorting out of the total accident experience to reduce down to those "known" crew related accidents is not feasible. The reason for this is that we must work with the attributions of cause that are made by the NTSB, and NTSB has never claimed to be able to identify positively every crew involvement. The most complete and objective analysis of most U.S. air carrier accidents is that provided by NTSB, but in the case of many accident reports. there is no conclusive reason for NTSB to either attribute the cause to specific crew actions or to absolutely absolve the crew from possible involvement. Often uncertainty as to exactly what happened or might have been caused to happen differently is revealed in surviving crewmember testimony. Non-survivable accidents, such as the PSA B-727 midair collision at San Diego or the American DC-10 engine-separation accident at Chicago, often leave questions concerning possible crew actions that might have reduced the severity of the accidents. It is speculative. then, to set forth a list of crew-caused accidents and assert that these constitute the single best sample.

The more acceptable procedure is to base the accident comparisons on: a) the total accident experience with no selective deletions; b) the total

fatal accident experience, because fatal accidents are of obvious great importance; and on c) a conservative selection procedure that avoids making speculative assumptions that would not be accepted by some reasonable persons. The normalizing process used herein is considered to be such a conservative selection process. All accidents are included other than those falling into categories that clearly and without exception are not primarily assignable to crew actions: Turbulence accidents, ground accidents that occurred when the aircraft was not moving, and aircraft component structural failure caused accidents.

Even turbulence accidents might, in some cases, be attributed to crew actions or inactions. For example, in some individual cases, crews have been criticized for excessive airspeed and navigation procedures when turbulence was suspected. Because of longer average stage lengths and greater average seating capacity, turbulence accidents may be expected to be more frequent, by departure cycle measures, in three-crew aircraft, the class that includes most of the large capacity, long-range aircraft. Because of this, eliminating turbulence accidents tends to favor threecrew aircraft as a class in any comparison with smaller, shorter stagelength, two-crew aircraft. Since total accident statistics tended to favor two-crew aircraft in the earlier ten-year analysis, it was deemed acceptable to eliminate the large class of turbulence accidents on the assumptions that these accidents are mostly unavoidable, and to the extent that they are avoidable, no injustice would be done to the threecrew concept by their deletion. These same assumptions cannot be supported in the case of various other possible categories of accidents occurring in-flight. Either the circumstances of cause appear to be unique. leaving no general rule for selection, or a tendency to bias the comparison against the larger, three-crew aircraft was anticipated.

### Discussion:

To keep the information parallel to that presented in the Summary Report of 1977-1978 Task Force on Crew Workload, the update data are tabulated by total accidents, normalized accidents (total minus certain categories that clearly cannot be attributed to crew actions or failures to act), and fatal accidents. For the earlier ten-year period, the five aircraft types had experienced a grand total of 202 accidents of which 27 were fatal accidents. The rermalizing procedure deleted from the 202 total a group of 87 accidents (principally enroute passenger and cabin attendant injuries caused by turbulence and accidents caused by events that occurred while the aircraft was stationary on the ground), leaving the normalized sample at 115 accidents. In Table 1, the resulting three-year totals in each of the three categories are presented for the same five aircraft types covered in the ten-year analysis in the earlier report. Table 2 compresses the same summary to a comparison between pooled three-crew aircraft and pooled two-crew aircraft.

Examination of the data in Table 1 reveals essentially the same trends that were snown in the earlier ten-year tables. For the latter time-years, those for the DC-8 remained the highest total, normalized, and fatal accident rates by a wide margin. The DC-8 is, of course, the only first-generation turbojet in the table, and it is known that later developed aircraft have shown improved accident rates. The other three-crew aircraft, the B-727 and the three-crew operated B-737, show accident rates which closely approximate the overall means. The two-crew aircraft, however, all show total accident rates below the overall grand mean.

Table 2, again, presents an analogy to the earlier ten-year data. Total accident rate is higher for the three-crew aircraft, when they are pooled into one group, and the total, normalized, and fatal accident rates for the pooled two-crew aircraft are lower. Obviously, the comparisons between pooled two-crew and pooled three-crew aircraft would have been closer without inclusion of the DC-8, but the results still show a superior set of accident rates for the pooled two-crew aircraft when they are compared to the three-crew B-727, alone, as shown in Table 1.

Many factors besides crew activities may enter into accident rates. The number of seats occupied by passengers is a factor since any injury to a passenger may result in an accident listing. The differences in operating environments, including airport and weather differences, may be significant. The three-crew DC-8, which has been out of production for several years and which represents a declining portion of the air carrier fleet, compares poorly in accident rates tabulated herein. Otherwise, it does not appear that the single factor of crew-size is a major determinant of accident rates. The several two-crew aircraft have generally lower than average accident rates. At the same time, they average fewer seats, shorter stage lengths, and younger aircraft age. Hence, it is unreasonable to attribute the superior accident rate performance simply to the identifying factor in the tables (crew-size). The more reasonable conclusion is that these data leng no support to the proposition that use of two crewmembers in an appropriately designed aircraft derogates safety.

Appendices I, II, and III contain a U.S. vs non-U.S. world-wide market comparison, summaries of accident data and an update of the accident tables taken from the earlier ten-year summary.

Appendix IV consists of an internal FAA report prepared to consider the relation between crew size and reported violations. The conclusion reached in this report was that the violation data lend no support to the idea that there are more violations with one crew size or another.

TABLE 1
U.S. Air Carrier Accidents (1977-1979) for Five Aircraft Types

			B-7	37			
Parameter	8-727	DC-8	2M	3M	DC-9	BAC-1-11	Total
Departures (in millions	5.822 )	.462	.973	.612	3.609	.320	11.788
Total Accidents	18	10	1	3	6	1	39
Normalized Accidents	10	7	0	0	4	1	22
Fatal Accidents	2	2	0	0	1	0	5
Total Accide Rate	nt 3.09	21.64	1.49	3.43	1.66	3.12	3.32
Normalized Accident Ra	te 1.72	15.15	0	0	1.11	3.12	1.87
Fatal Accide Rate	nt .34	4.33	0	0	.28	0	.42
% Total Nepartures	49.4%	3.9%	8.2%	5.2%	30.6%	2.7%	100%
Hypothetical Total Accidents	19.2	1.52	3.98	2.28	11.93	1.05	
Hypothetical Normalized Accidents	10.89	.86	1.8	1.14	6.73	.59	
Hypothetical Fatal Accidents	2.48	.20	. 41	.26	1.53	. 14	

TABLE 2

Summary of Accident Data 1977-1979

By Number of Crewmembers Flying Aircraft

Aircraft	2-Crew	3-Crew	Total
Departures (in millions)	4.892	6.89 <b>6</b>	11.788
Total Accidents	8	31	39
Normalized Accidents	5	17	22
Fatal Accidents	1	4	5
Total Accident Rate	1.63	4.49	3.31
Normalized Accident Rate	1.02	46	1.87
Fatal Accident Rate	.20	.58	.42
Percent Departures	41.5%	58.5%	100%
Hypothetical Total Accidents	16.18	22.81	
Hypothetical Normalized Accidents	9.13	12.87	
Hypothetical Fatal Accidents	2.07	2.92	

### REFERENCES

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### APPENDIX I

### U.S. vs. Non-U.S. World-Wide Operational Market Comparison

An overall review of world-wide operational market data was updated to include years 1977, 1978, and 1979. These data are included to provide a comparison of the relative size of the U.S. air carrier activities as compared to those of non-U.S. air carriers. This review provided a high level of confidence that the majority of both the world's air carrier aircraft and their departures have been considered.

The data used to determine the U.S. vs. non-U.S. market share were extracted directly from ICAO documents, Digest of Statistics, Nos. 236, 249 and 262, for years 1977, 1978 and 1979, respectively. Comparison of the aircraft departure data contained in these documents and the departure data provided by the U.S. Civil Aeronautics Board, used elswhere in this report, may not be in absolute agreement.

TABLE I-1

AIR CARRIER FIXED-WING TURBO-JET ATRCRAFT TOTAL U.S. VERSUS NON-U.S. AIRCRAFT (MANUFACTURERS AND OPERATORS) WORLD-WIDE MARKET SHARE BY MILLIONS OF DEPARTURES

1977

US Manufacturer	·s	1377	
	<del></del>		
Boeing	US Carriers 2,352,396	Non-US Carriers 1,445,731	Total 3,798,127
707	255,968	197,167	453,135
720	25,849	38,805	64,654
727	1,596,993	591,832	2,188,825
737	387,588	511,627	899,215
747	85,998	106,300	192,298
Douglas	1,515,142	1,100,954	2,616,096
DC-8	184,964	179,301	364,365
DC-9 DC-10	1,175,342 154,836	832,161 89,492	2,007,503 244,328
DC-10	134,030	05,452	244,320
Convair		9,257	9,257
880	, and	14	14
990	~ ~ ~ ~	9,243	9,243
Lockheed	105,926	33,068	138,994
1011	105,926	33,068	138,994
Total	3,973,464	2,589,010	6,562,474
Non-US Manufact	urers		
Dassult		21,249	21,249
Mercure		21,249	21,249
Airbus			
300	482	36,486	36,968
Fokker			
F-28		123,647	123,647
Hawker		77,011	77,011
HS-T06		10,346	10,346
HS-121		66,274	66,274
HS-125		391	391
Ilyushin			
1L-62		7,179	7,179
SUD			
SE-210		131,645	131,645

1977

# Non-US Manufacturers (continued)

	US Carriers	Non-US Carriers	Total
Topolev TV-134		28,110	28,110
EAC T-11 VC-10	109,474	203,979 186,734 17,245	313,453 296,208 17,245
<u>VFW</u> 614		9,082	9,082
Yakovlev Yak-40		20,159	20,159
Total	109,956	658,547	768,503

1977

	US Carrie	ers	Non-US (	Carriers	Total		
US Manufacturers							
Boeing Douglas Convair Lockheed	2.352 1.515 	62% 58% 76%	1.446 1.101 .009 .033	38% 42% 24%	3.798 2.616 .009 .139		
Total	3.973	60.55%	2.589	39.45%	6.562		
Non-US Manufacturers							
BAC	.109	37%	.186	63%	.296		
Dassult Airbus Fokker Hawker Ilyushin SUD Topolev VFW Yakovlev	.0005	1.5%	.021 .036 .123 .077 .007 .131 .028 .009	98.5%	.021 .037 .123 .077 .007 .131 .028 .009		
Total	.11	14.32%	.658	85.68%	.769		

Total All Manufacturers/Air Carriers: 7.33

Total US Manufacturers Market Share: 6.562/7.33 = 89.52%

Total US Air Carrier Market Share: 4.083/7.33 = 55.7%

Information is based on departure data extracted directly from ICAO Digest of Statistics No. 236, 1977.

TABLE I-2

AIR CARRIER FIXED-WING TURBO-JET AIRCRAFT TOTAL U.S. VERSUS NON-U.S. AIRCRAFT (MANUFACTURERS AND OPERATORS) WORLD-WIDE MARKET SHARE BY MILLIONS OF DEPARTURES

US Manufacturer	<u>s</u>		
Boeing 707 720 727 737 747	US Carriers 2,661,226 226,375 15,049 1,893,745 436,487 89,570	Non-US Carriers 1,395,959 189,309 42,914 514,251 530,762 118,723	Total 4,057,185 415,684 57,963 2,407,996 967,251 208,293
Douglas DC-8 DC-9 DC-10	1,567,433 174,122 1,244,995 148,316	993,987 181,679 720,258 92,050	2,561,420 355,801 1,965,253 240,366
Convair 880		265	265
Lockheed 1011	112,206	32,988	145,194
Total	4,340,865	2,423,199	6,764,064
Non-US Manufactu	irers		
BAC-SUD Concorde		3,311	3,311
Dassult Mercure		20,829	20,829
Airbus 300B	6,216	54,272	60,488
Fokker F-28		112,100	112,100
Hawker HS-106 HS-121 HS-125		83,121 7,874 74,889 358	83,121 7,874 74,889 358

1978

# Non-US Manufacturers (continued)

	US Carriers	Non-US Carriers	Total
Ilyushin IL-62		7,739	7,739
SUD SE-210		128,246	128,246
Topolev TV-134		35,512	35,512
BAC 1-11 VC-10	107,428 107,428	184,310 172,061 12,249	291,738 279,489 12,249
VFW 614		8,352	8,352
Yakovlev Yak-40		21,099	21,099
Total	113,644	658,891	772,535

1978

	US Carriers		Non-US Carriers		Total		
US Manufacturers							
Boeing Douglas Convair Lockheed	2.661 1.567 	66% 61% 77%	1.396 .994 .0003 .033	34% 39% 100% 22%	4.057 2.561 .0003 .145		
Total	4.340	64%	2.423	36%	6.763		
Non-US Manufacture	rs						
BAC-SUD Dassult Airbus Fokker Hawker Ilyushin SUD Topolev BAC VFW Yakovlev	.006	10%	.003 .021 .054 .112 .083 .008 .128 .036 .184 .008	90% 63%	.003 .021 .060 .112 .083 .008 .128 .036 .291 .008		
Total	.113	15%	.658	85%	.772		

Total All Manufacturers/Air Carriers: 7.535

Total U.S. Manufacturers Market Share: 6.763/7.535 = 89.7%

Total US Air Carrier Market Share: 4.340/7.535 = 57.6%

Information is based on departure data extracted directly from ICAO Digest of Statistics No. 249, 1978.

TABLE I-3

AIR CARRIER FIXED-WING TURBO-JET AIRCRAFT TOTAL U.S. VERSUS NON-U.S. AIRCRAFT (MANUFACTURERS AND OPERATORS) WORLD-WIDE MARKET SHARE BY MILLIONS OF DEPARTURES

1979

US Manufacturer	<u>s</u>		
Boeing 707 720 727 737 747	US Carriers 2,782,949 201,929 7,661 2,029,597 447,534 96,228	Non-US Carriers 1,282,570 198,140 66,585 444,762 425,961 147,122	Total 4,065,519 400,069 74,246 2,474,359 873,495 243,350
Douglas DC-8 DC-9 DC-10	1,445,458 150,192 1,165,151 130,115	1,124,287 181,136 845,663 97,488	2,569,745 331,328 2,010,814 227,603
Convair 880 990		9,977 320 9,657	9,977 320 9,657
Grumman 1159		1,540	1,540
Lockheed 1011	122,379	52,411	174,790
Total	4,350,786	2,470,785	6,821,571
Non-US Manufacti	irers		
BAC-SUD Concorde		4,027	4,027
Dassult Mercure	~ ~ -	19,991	19,991
Airbus 300	11,992	63,913	75,905
Fokker F-28		151,050	151,050
Hawker HS-106 HS-121 HS-125		83,035 4,373 78,155 507	83,035 4,373 78,155 507

1979

# Non-US Manufacturers (continued)

	US Carriers	Non-US Carriers	Total
Ilyushin IL-62		8,739	8,739
SUD SE-210		89,733	89,733
Topolev TV-134		28,540	28,540
BAC 1-11 VC-10	104,235 104,235	153,852 142,095 11,757	258,087 246,330 11,757
VFW 614		5,857	5,857
Yakovlev Yak-40		22,801	22,801
Total	116,227	631,538	747,765

1979

	US Carriers		Non-US Carriers		Total
US Manufacturers					
Boeing	2.783	68%	1.283	32%	4.066
Douglas	1.445	5 <b>6</b> %	1.124	44%	2.569
Convair			.010		.010
Grumman		7.00	.002	20.	.002
Lockheed	.122	70°	.052	30%	.175
Total	4.350	64%	2.471	36×	6.822
Non-US Manufactur	ers				
BAC-SUD	~ <b></b>	-	.004		.004
Dassult		-	.020		.020
Airbus	.012	16%	.064	<b>84</b> %	.076
Fokker		•	.151		.151
Hawker		•	.083		.083
Ilyushin		-	.009		.009
SUD		•	.090		.090
Topolev		•	.028		.028
BAC	.104	40%	.154	60%	.258
VFW		•	.006		.006
Yakovlev		•	.023		.023
Total	.116	16%	.632	84%	.748

Total All Manufacturers/Al Carriers: 7.570

Total U.S. Manufacturers Market Share: 6.822/7.570 = 90%

Total US Air Carrier Market Share: 4.350/7.570 = 57.5%

Information is based on departure data taken directly from ICAO Digest of Statistics No. 262, 1979.

### APPENDIX II

### Resumes of U.S. Air Carier Accidents

The attached resumes are grouped in listings of All Accidents and Fatal Accidents. They are based on a review of the National Transportation Board's (NTSB) accident reports covering the period of January 1, 1977 through December 31, 1979. The resumes utilize the following format:

- 1. NTSB file number.
- 2. Date of occurrence.
- 3. Aircraft make and model.
- 4. Probable cause(s) as determined by the NTSB.
- 5. An operational review regarding human factors, crew workload, and flight deck crew size as it relates to the specific accident.

The accidents selected for this review are those involving the following five (5) specific aircraft makes and models:

- 1. BAC 1-11
- Boeing 727
   Boeing 737
- 4. Douglas DC-8
- 5. Douglas DC-9

### All Accidents

1-0010 7/9/78 BAC 1-11

Overshot runway, collided with ditches.

1-0002 1/25/77 Boeing 727

Collision with aircraft, both on ground. Pilot in command failed to see and avoid other aircraft, taxiways covered with ice/snow.

1-0007 2/11/77 Boeing 727

Turbulence associated with clouds and/or thunderstorms, seat belt sign on.

1-0005 3/4/77 Boeing 727

Turbulence.

1-0022 6/3/77 Boeing 727

Collision with wires/poles during hazardous wind conditions. Pilot in command initiated flight in adverse weather conditions.

1-0024 6/9/77 Boeing 727

Turbulence. Under the jurisdiction of the German government.

1-0001 9/21/77 Boeing 727

Turbulence. Seat belt sign on. Passenger standing in aisle.

1-0008 3/9/78 Boeing 727

Passenger fell down stairs while deplaning.

1-0012 4/19/78 Boeing 727

Turbulence. Seat belt sign on.

1-0006 5/8/78 Boeing 727

Collision with ground/water controlled. Pilot in command and co-pilot failed to follow approved procedure.. Descent rate, altitude not monitored, call-outs not provided.

1-0011 5/21/78 Boeing 727

Engine failure or malfunction, turbine assembly retention blade, turbine assembly blade, turbine wheel, engine fire. Panic during evacuation, galley slide failed, passengers jumped off wings.

All Accidents
Boeing 727's (continued)

1-0014 9/7/78 Boeing 727

Collision with another aircraft. Both on ground.

1-0021 9/25/78 Boeing 727

Collision with aircraft, both in flight. Pilot in command failed to follow approved procedures. Crew did not comply with maintain-visual-separation clearance.

1-0022 10/4/78 Boeing 727

Aircraft static - Ground vehicle struck #2 engine.

2/i4/79 Boeing 727

Near collision on ground.

2/15/79 Boeing 727

Gear collapsed.

4/5/79 Boeing 727

Uncontrolled descent.

4/19/79 Boeing 722

Hard landing.

8/7/79 Boeing 727

Wheels up landing.

1-0005 5/30/78 Boeing 737

Turbulence. Pilot in command failed to follow approved procedures. Pilot in command, inadequate supervision of flight. Seat belt sign on. Flight attendant injured while making drinks for cockpit crew.

1-0018 12/21/78 Boeing 737

Turbulence - Flight attendant seat belt not fastened.

2/21/79 Boeing 737

Turbulence.

8/18/79 Boeing 737

Right main gear collapsed due to failure of drag-strut clevis-link pin.

### All Accidents (Continued)

1-0010 4/4/77 Douglas DC-9

Collision with ground/water. Controlled compressor stalls. Personnel failure to keep flight properly advised. Pilot in command improper inflight decisions or planning. Ingestion of massive amounts of water and hail induced stall.

1-0012 8/21/77 Douglas DC-9

While taxiing runway, aircraft hit a parked tug. Failure of pilot in command to see and avoid objects or obstructions.

1-0003 4/5/78 Douglas DC-9

Turbulence. Seat belt sign on.

2/9/79 Douglas DC-9

Loss of control on takeoff.

4/9/79 Douglas DC-9

Turbulence.

4/21/79 Douglas DC-9

Left wing struck runway on landing.

1-0013 1/16/77 Douglas DC-8

Engine failure or malfunction. Compressor assembly disc, compressor rotor. Pilot in command failed to follow approved procedures. Injuries occurred during evacuation.

1-0003 2/21/77 Douglas DC-8

Collided with parked aircraft while being moved to maintenance hangar.

1-0014 8/5/77 Douglas DC-8

Turbulence in-flight, clear air. Seat helt sign on.

1-0016 8/7/77 Douglas DC-8

Turbulence associated with clouds and thunderstorms. Seat belt sign on.

1-0019 10/2/77 Douglas DC-8

### All Accidents (Continued)

Taxi to takeoff, takeoff aborted.

1-0021 12/18/77 Douglas DC-8

Collision with ground, incomplete and ambiguous holding clearance. Electrical failure. Personnel issued improper or conflicting instructions. Pilot in command IFR operation.

1-0002 3/28/78 Douglas DC-8

Turbulence. Pilot in command failed to follow approved procedures. Pilot in command improper inflight decisions or planning.

1-0017 /28/73 Douglas DC-8

Engine failure or malfunction. Collision with trees. Pilot in command mismanagement of fuel. Pilot in command diverted attention from operation of aircraft.

5/27/79 Douglas DC-8

Engine fire.

10/14/79 Douglas DC-8

Ground loop-Swerve.

### Fatal Accidents

1-0010 April 4, 1977, New Hope, GA Douglas DC-9

Probable causes: Overheated. Weather: Hail and thunderstorm, ingestion of massive amounts of water--induced stall. Failure to keep flight properly advised --improper inflight decision or planning.

Entered severe thunderstorm between 14,000 and 17,000 feet. Both engines were damaged. All thrust was lost. Major contributing factors: failure of company's dispatching system to provide crew with up-to-date severe weather conditions. Captain had to rely on airborne weather radar for penetration of thunderstorm areas. FAA's air traffic control system for timely dissemination of information -- inadequate.

Southern Airways Flight 242.

Captain flew into rain area thinking that he could find a hole -- but rain got heavier.

Air traffic control also maintaining contact with TWA flight and an Eastern Airlines flight regarding weather conditions.

After losing both engines, Captain asked to be diverted to Dobbins Air Force Base--after realizing an immediate emergency landing was necessary, asked for closer airport--given vector headings for Cartersville. In the meantime--lost too much altitude, decided to put aircraft down on highway. Hit trees, signs, powerlines, store-gas station, truck and five cars.

"April 3--flight crew had been on duty 6 hours 2 minutes and had flown 3 hours 3 minutes. Had been off duty 8 hours 15 minutes before resuming duty on April 4. On April 4, they had flown 5 hours 24 minutes and had been on duty about 9 hours when the plane had crashed." NTSB report p.8.

"Although the flight crew was preoccupied with trying to restart the engines and with selecting suitable landing areas, the Safety Board concludes that a few words from the flight crew to the flight attendants about the type of landing expected might have enabled the attendants to better prepare the passengers. Had pillows and blankets been distributed and had shoes been worn, some of the passengers' injuries probably would have been less severe and more passengers probably would have been able to escape from the wreckage." p.25.

NTSB Aircraft Accident Report Report #NTSB-AAR-78-3 Washington, D.C.

Of 85 persons aboard, 62 killed, 22 seriously injured, 1 slightly injured.

### Fatal Accidents (Continued)

1-0021 December 18, 1977 Cargo plane near Kaysville, Utah, DC-8F

Collision with ground/water -- controlled
Traffic control personnel issued improper or conflicting instructions.

Departure point - San Francisco, CA Last enroute stop Salt Lake City, UT.

Intended destination - Chicago IL.

Incomplete and ambiguous holding clearance.

United Airlines flight 2860 Crashed into a mountain in the Wasatch Ranch near Kaysville, Utah. Three flight crewmembers, the only persons aboard the aircraft were killed.

Electrical system problem during descent to Salt Lake City Airport.

Flight requested and received clearance to leave the approach control frequency for a "little minute." Absent from frequency for about 7-1/2 minutes. During this time, he entered an area of hazardous terrain. Approach controller unable to contact flight. Flight told to make a left turn to avoid treacherous terrain to the right. Fifteen seconds later, told to climb to 8,000 feet (from 6,000). In process of climb, when crashed into a 7,665 foot mountain at 7200 feet.

NTSB says probable cause of accident due to incomplete and ambiguous hold clearance in combination with flight crews failure to adhere to prescribed impairment of communications procedures and prescribed holding procedures. Before flight took off - "... the dispatcher informed the captain that the flight would be dispatched with the aircraft's No. 1 AC electrical generator inoperative ... However, before the flight crew left the dispatch office, the dispatcher received information that the generator had been repaired, and he passed this information to the captain." p.2

"According to United Airlines' records, the Captain's most recent trips into Salt Lake City were on January 7 and January 9, 1977. ... The First Officer's most recent trip into Salt Lake City was on November 28, 1976. During 1976 and 1977, the Second Officer had made one trip into Salt Lake City; that trip was on February 26, 1977. p.6

NTSB "Aircraft Accident Report" United Airlines, Inc. Douglas DC-8-57, near Kaysville, Utah, December 18, 1977.

### Fatal Accidents (Continued)

1-0006 May 8, 1978 Pensacola, FL National Airlines B-727-235

Pilot in command failed to follow approved procedures, directives. Same for Co-pilot.

Instruments misread or failed to read. Foggy conditions - visibility of 4 miles or less.

Descent rate, altitude not monitored. Callouts not provided. Advance notice of start descent point not given.

Probable cause "flight crew's unprofessionally conducted nonprecision instrument approach, in that the Captain and the crew failed to monitor the descent rate and altitude, and the First Officer failed to provide the Captain with required altitude and approach performance callouts. The crew failed to check and utilize all instruments available for altitude awareness, turned off the ground proximity warning system and failed to configure the aircraft properly and in a timely manner for the approach." p.l.

NTSB Aircraft Accident Report Escanbia Bay Pensacola, FL

52 passengers, 6 crewmembers.

3 fatalities, 15 injured.

"As 2109: 20, National 193 e tablished radio communications with the Pensacola radar controller, who told the flight crew that they would be vectored for an airport surveillance radar approach to "runway two five, wind one nine zero at eight, and altimeter two niner miner four (29.94 in Hg).

Came to rest in 12 feet of water.
"Since by regulation, the Mobile to Pensacola position of the flight was not an extended overwater flight, the passenger briefing did not include the location and use of water survival equipment." p.11.

Tug boat and barge in water, 200-300 yards from aircraft, assisted in rescue operation.

1-0021 September 25, 1978 San Diego, CA B-727-214

Collision with aircraft: Both in flight.

Pilot in command failed to follow approved procedures, directive. Crew did not comply with maintained visual separation clearance.

Pacific Southwest Airlines, Inc. Other aircraft involved: Gibbs Flite Center, Inc. Cessna 1/2.

Location of accident: 3 miles NE of Lindbergh Field.

### Fatal Accidents (Continued)

1-0021 (Continued)

Cessna climbing. Flight 182 making visual approach to runway at Lindbergh Field. Had been advised about the location of the Cessna by the approach controller. Flight crew said had traffic in sight and was instructed to maintain visual separation. Contacted tower--flight crew did not have Cessna in sight -- thought they had passed it.

Probable cause -- failure of flight crew to maintain visual separation clearance and telling the controller that they no longer had the plane in sight. . .

Both occupants of Cessna were killed. 135 persons on board B-727 -- 128 passengers, 7 crewmembers, 7 persons on ground.

1-0017 December 28, 1978 Portland, Oregon DC-8

From New York, New York to Denver, Colorado.

Inflight holding-landing roll Engine failure or malfunction Collided with trees

Pilot in command-mismanagement of fuel-diverted attention from operation of aircraft. Fuel exhaustion.

Co-pilot mismanagement of fuel.

Other crewmembers failed to convey concern about fuel supply.

### APPENDIX III

### Departure Data and Accident Data Charts

1977-1979

The accidents selected for this review are those involving the following aircraft makes and models:

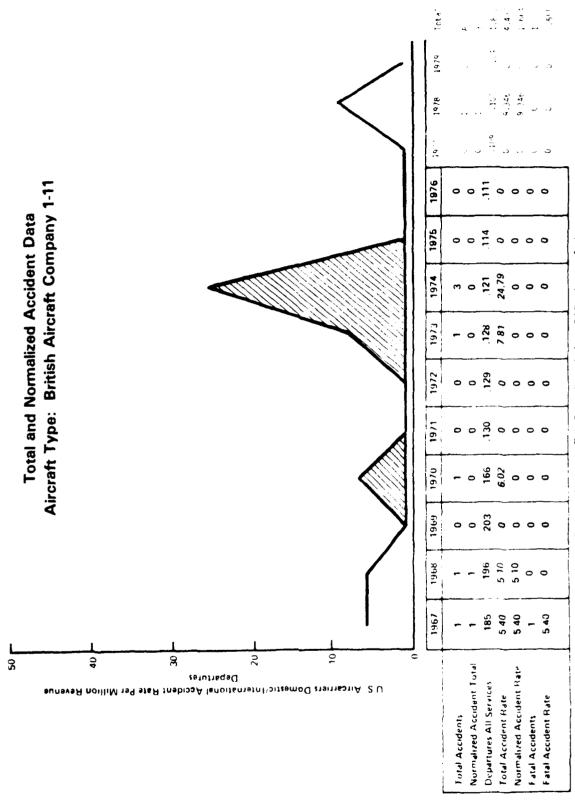
- 1. BAC 1-11
- 2. Boeing 727
- 3. Boeing 737
- 4. Douglas DC-8
- 5. Douglas DC-9

To be included in the tabulation, these aircraft must have been operated by those operators defined as U.S. Certificated Route Carriers by the Civil Aeronautics Board (CAB). The departure data for the Certificated Route Carriers were extracted directly from the CAB publication "Airport Activity Statistics of Certificated Route Air Carriers."

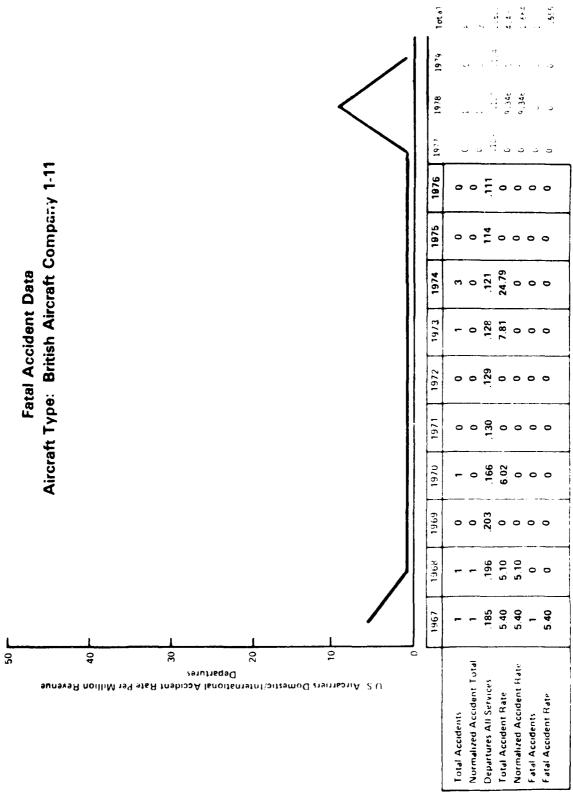
The departure data for three air carriers that did not report to the CAB -- Air California, Southwest, and Air Florida -- were obtained directly from the management of the respective airlines.

The aircraft accidents that were removed from rate consideration in the normalization process are identified on the pages immediately following the table listing the total and normalized accident data for the type aircraft involved.

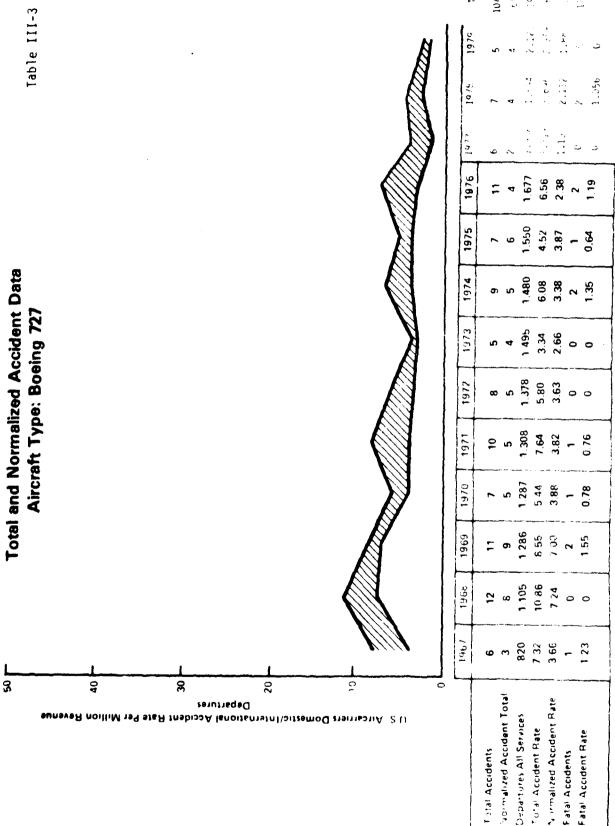
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Accident Data Extracted Directly from NTSB Annual Reports Departure Data Taken Directly from CAB Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwer Airlines.



Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB. Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines



Accident Data Extracted Directiv, from NTSB Annual Reports. Departure Data Taken Directly from CAB. Arrport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines

### THESE BOEING 727 ACCIDENTS WERE REMOVED FROM RATE CONSIDERATION IN THE NORMALIZATION PROCESS.

1-0007 2/11/77 B-727

Turbulence, seat belt sign on.

1-0005 3/4/77 B-727

Turbulence associated with clouds and/or thunderstorms, seat belt sign on.

1-0024 6/9/77 B-727

Turbulence. Under the jurisdiction of the German government.

1-0001 9/21/77 B-727

Turbulence. Seat belt sign on. PAX standing in aisle.

1-0008 3/9/78 B-727

PAX fell down air stairs while deplaning.

1-0012 5/8/78 B-727

Turbulence. Seat belt sign on.

1-0022 10/4/78 B-727

Fire truck struck standing aircraft. Truck driver unfamiliar with vehicle.

2/14/79 B-727

Near collision on ground.

Fatal Accident Data

**L** 

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Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB. Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines

# THESE McDONNELL DOUGLAS DC-8 ACCIDENTS WERE REMOVED FROM RATE CONSIDERATION IN THE NORMALIZATION PROCESS.

1-0014 8/5/77 DC-8

Turbulence in flight, clear air. Seat belt sign on.

1-0016 8/7/77 DC-8

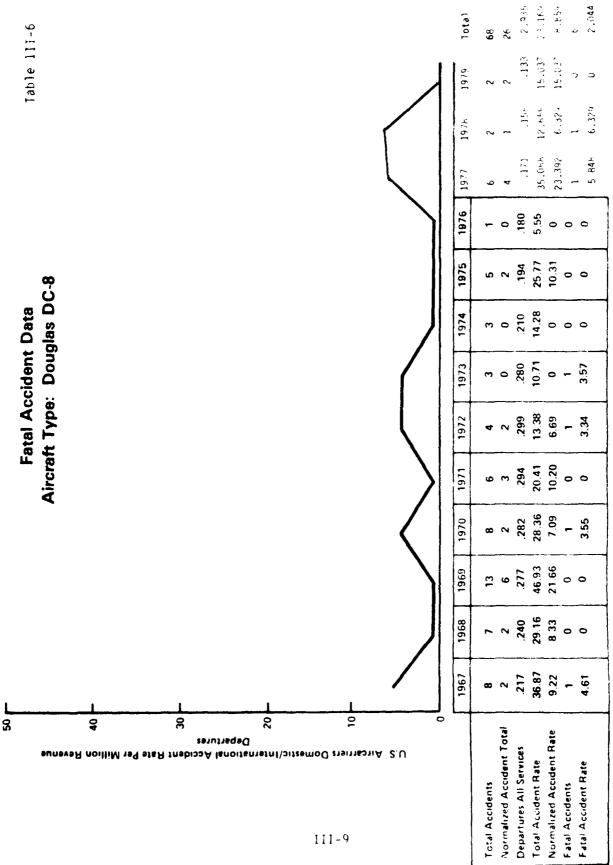
Turbulence associated with clouds and thunderstorms. Seat be't sign on.

1-0002 3/28/78 DC-8

Type of accident: Turbulence.

Probable cause(s):

Pilot in command -- Failed to follow approved procedures, directives, etc. Pilot in command -- Improper in-flight decisions or planning.



Accident Data Extracted Directly from NTSB Annual Reports Departure Data Taken Directly from CAB Airport Activity

Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlinas

Total and Normalized Accident Date

<b>3</b>	L		Total	Total and Normalized Accident Data Aircraft Type: Douglas DC-9	rmaliz Tvpe:	ed Ac Dough	cident as DC-	Date					Table	Table III-7
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# THESE McDONNELL DOUGLAS DC-9 ACCIDENTS WERE REMOVED FROM RATE CONSIDERATION IN THE NORMALIZATION PROCESS.

1-0003 4/5/78 DC-9

Turbulence. Seat belt sign on.

4/9/79 DC-9

Turbulence.



111-8						Total	4	3.616	3.452	12	<b>8</b>	
Table III-8						1979	е,	, 1.167	2.571	0	0	
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						1976	00	1.107		0	0	Airport Activity
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ata Is DC-(						1973	0 4	1.161	3.4	-	98.0	from CAB
ent Da Dougla					儿	1972	۰ 9	1.166	5.15 	2	1.71	Directly
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Accident Data Extracted Directly from NTSB Annual Reports Departure Data Taken Directly from CAB - Airport Activity

Statistics of Certificated Route Air Cerners and Certification from Air California and Southwest Airlines.

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Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Takes: Directly from CAB. Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines

# THESE BOEING 737 ACCIDENTS WERE REMOVED FROM RATE CONSIDERATION IN THE NORMALIZATION PROCESS.

1-0005 5/30/78 B-737

Type of accident: Turbulence.

Probable cause(s): Pilot in Command -- inadequate supervision of flight.

Flight Attendant -- seat belt not fastened, seat belt

sign on.

1-0018 12/21/78 B-737

Type of accident: Turbulence.

Probable cause(s): Flight Attendant -- seat belt not fastened, seat belt

sign on.

2/21/79 B-737

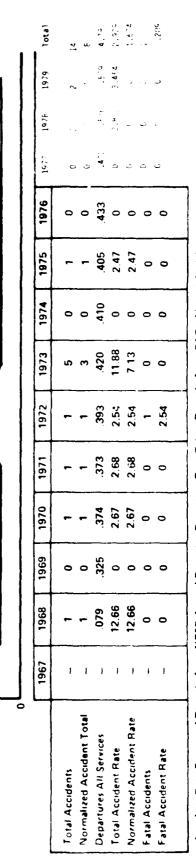
Turbulence.

8/18/79 B-737

Right main gear collapsed due to failure of drag strut clevis link pin.

Fatal Accident Data Aircraft Type: Boeing 737

S



Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB-Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines.

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8

Departures

B.C. Arrestriers Domestic/International Accident Rate Per Million Revenue

\$

10

Aircraft Type: Boeing 737 Two Man Vs Three Man Total and Normalized Accident Data ? Man S 20 6 S A Pricetries Domestic/International Accident Rate Per Million Revenue. Departures

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Total Accidents 2 Man		0	0	0	0	0	-	0	0	0				
Departures		900	021	020	033	380	690	136	153	165	3.2		ب ب	
Total Accident Rate		0	0	0	0	0	14 49	0	0	С	; 5	· .	: - f	:
Total Accide its 7 Nan	:	_	0	_	_	_	4	0	-	0	> =	, (		
Departures		073	304	354	34(	355	351	271	252	268	, ic.		<u>.</u>	791
Total Accident Rate		13 70	c	282	l'o c	2 82	11.36	С	397	0		U		944
Normalized Acc Rate							5 68				ر. ا		, ,	•

Auport Activity \*15% Annual Reports Departure Data Taken Directly from CAB and it is of Certificated Route. Air I alliers and Contification from Air California and Southwest Airlings Au . Frint Data Extracted Directly from

. . . 622 (2 Man) & 2.20 (3 Man)

Aircraft Type: BAC 1-11/DC-9/B-737 Two Man Vs Three Man Total and Normalized Accident Data S L 40 ೫ 20 U.S. Aircarriers Domestic/International Accident Rate Per Million Revenue Departures

	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	:	C	3 3	Tota
							*				_			
Total Accidents - 2 Man	7	m	9	4	7	7	∞	80	0	4	``	Cs4		£
Departures	504	912	1 242	1,285	1 302	1.333	1 358	1.374	1.375	1 720	, d	1.65.	1.055	62
Total Accident Rate	3.97	3.29	4.83	3 11	88 93	5.25	68 5	5 82	0	2.32	1.74.1	•		
Normalized Acc Rate	30.	3 23	4.03	2.33	184	04.4	83 85	346	0	2.37	.97.1	, 4.		÷.
Total Accidents 3 Man		-	0	,	-	_	•	<del>-</del>	_	0		***		:
Departures		073	303	35.4	310	355	/35	271	251	397	÷		٠٠.	
Total Accident Pate		13.70	c	797	র ১	2.62	11.36	<u>ت</u>	3.97	٥	_	<u>,</u> `		• •
Normalized Acc. Rate		13.79	ت	2.87	1.6.7	. 8 7	29 9	0	3.97	<b>C</b>				

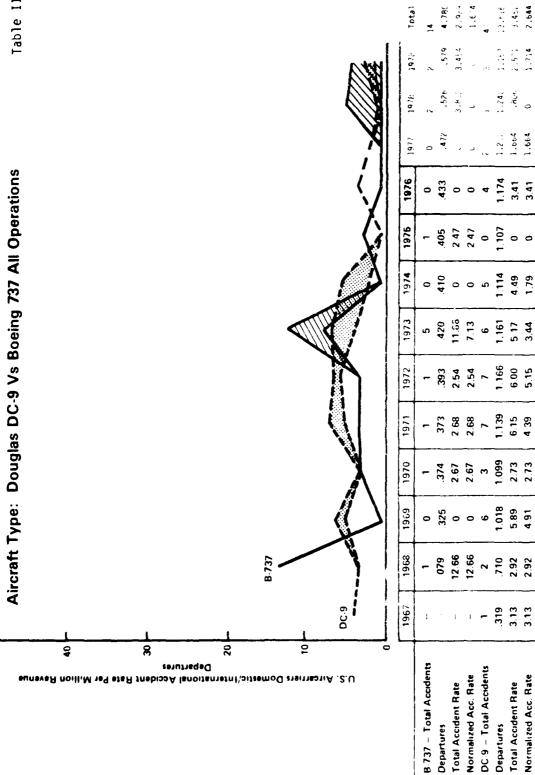
As others Data Extracted Directly 1 will

Seatstics of Certificated Route Air Certies and Certification from Air California and Southwest Aircoas

2 Man

Total and Normalized Accident Data

S



Accident Data Extracted Directly from NTSB Annual Reports Departure Data Taken Directly from CAB. Airport Activity

Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines

Table III-14 Aircraft Type: Douglas DC-9 Vs Boeing 737 (3 Man Operations) Total and Normalized Accident Data 50 40 U. S. Aircarriers Domestic/International Accident Rate Per Million Revenue

•	1961	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	Total
B 737 - Total Accidents	'	-	0	-	-	-	4	0	2	0	0	~	ت	=
Departures	ı	.073	304	354	340	355	381	17.2	252	.268	.200	155.	161	3.18
Total Accident Rate	1	13.70	0	2.82	2.94	2.82	11.36	0	3.97	0	٥	9.05	٠,	3.459
Normalized Acc. Rate	'	13.70	0	2.82	7.94	2.82	5.68	0	3.97	0	•	J	e)	2.30
DC-9 - Total Accidents	-	~	9	٣	~	^	9	2	0	4	2	-	~	<b>.</b>
Departures	319	.710	1.018	1.099	1.139	1 166	1.161	1.114	1.107	1.174	1.202	1.24€	1.167	13.616
Total Accident Rate	3.13	26.2	5 89	2.73	6.15	00.9	5.17	4.49	0	3.41	1.664	. B.(4		3.45
Normalized Acc. Rate	3.13	2.92	4.91	2.73	88.4	5.15	3.44	1.79	0	3.41	1.664	ن	71, 1	2.544

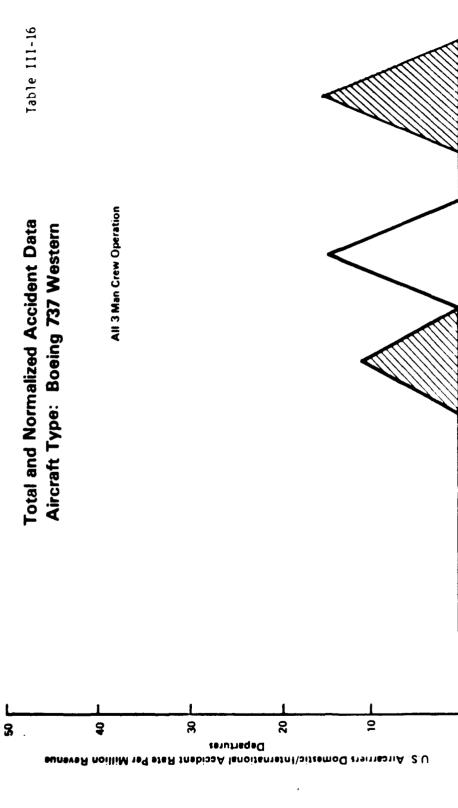
Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB- Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines.

20

Departures

Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB- Airport Activity

Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines

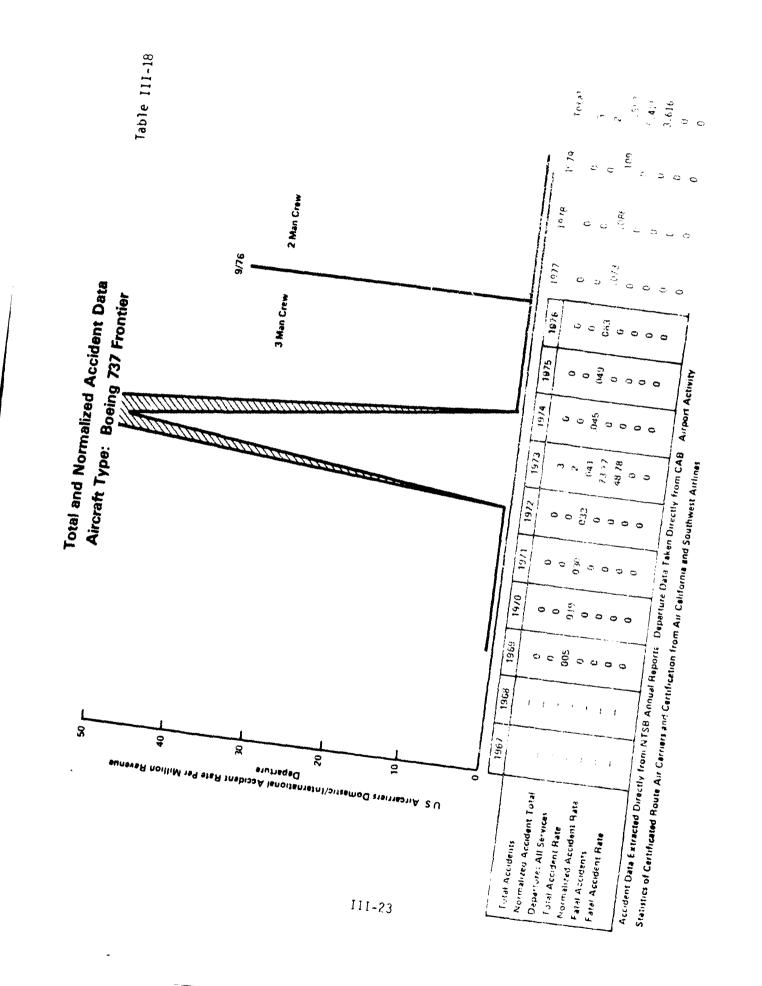


													ļ	
	1967	1968	1969	1970	1971	1972	1973	1974	1875	1976	1977	1978	1079	Total
Total Accidents	1	0	0	0	0	0	-	0	-	0	0		v	ъ
Normalized Accident Total	ì	0	0	0	0	0	•	0	-	0	0	0	0	-
Departures Ali Services	1	910.	9/0.	.081	980	060	.091	620.	.071	270.	5,00	690.	.064	.57.
Total Accident Rate	1	0	0	0	0	0	10.99	0	14.08	0	0	14.493	0	3.440
Normalized Accident Rate	1	•	0	0	0	0	0	0	14.08	0	c	0	3	1.147
Fatal Accidents	1	0	0	•	0	0	•	0	0	0	0	0	၁	ာ
Fatal Accident Rate	ı	0	0	0	0	0	0	0	0	0	0	0	0	g.

Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB- Airport Activity

Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines.

Statistics of Cartificated Route Air Carriers and Cartification from Air California and Southwest Airlines.



Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB. Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines.

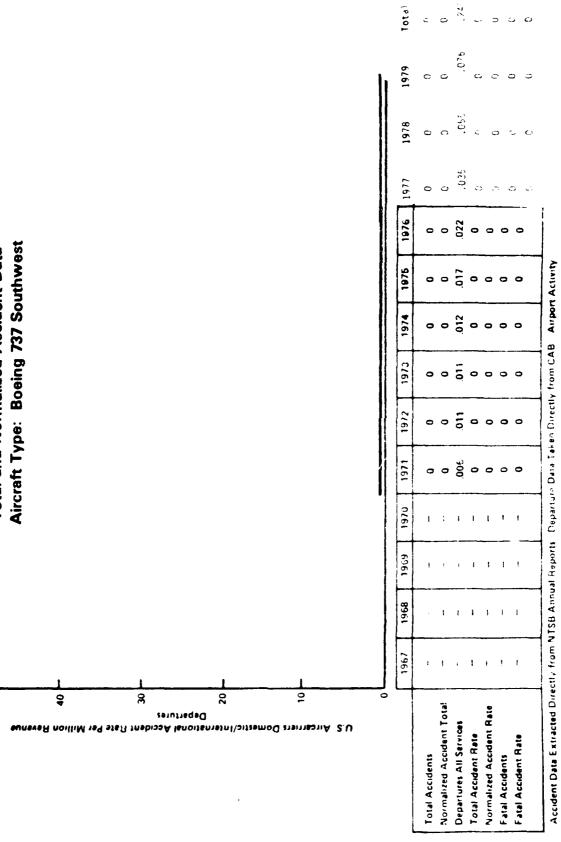
Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB- Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines.

												0.00	0.00	
	1961	1968	1969	1970	1971	1972	1973	1974	1975	1976	y 1	8/61	2	101
Total Accidents	1	0	٥	0	0	0	0	0	0	0	ن	0	0	0
Normalized Accident Total	i	0	•	0	0	0	0	0	0	0	ن	0	0	C
Departures All Services	ı	900	.021	.020	.027	.027	.029	030	.031	.032	.035	.036	3. 3.	.334
Total Accident Rate	ı	0	0	0	0	0	0	•	0	0	0	0	0	ري
Normalized Accident Rate	1	0	0	0	0	6	0	0	•	0	٥	0	0	O
Fatal Accidents	1	0	0	0	0	0	•	0	0	0	0	0	9	¢
Fatal Accident Rate	١	•	0	0	0	٥	0	0	0	0	0	0	0	U
<u></u>														

Accident Data Extracted Directly from NTSB Annual Reports. Departure Data Taken Directly from CAB- Airport Activity Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines.

Total and Normalized Accident Data

2



Statistics of Certificated Route Air Carriers and Certification from Air California and Southwest Airlines

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size

	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	161	1576	1976	10:41
BAC 1.11														
Total Accidents	1	١	0		0	0	-	က	0	0	O		ى	، ست
Normalized Accident Total	-	-	0	0	0	0	0	0	0	•	ပ	. •	ن	·~,
Departures - All Services	.185	196	.203	166	130	129	.128	121	114	111.	o ••••••••••••••••••••••••••••••••••••	<u>:</u>	.1.4	:: ::
Total Accident Rate	5.40	5.10	0	6.02	•	0	7.81	24.79	0	•	o	9.346	ن	4.437
Normalized Accident Rate	5.40	5.10	•	0	0	•	0	0	0	0	ر.	9.346	, ن	. 66.
Fatal Accidents	-	0	0	•	0	•	•	•	0	0	د	د.	0	-
Fatal Accident Rate	5.40	0	0	0	0	0	0	•	0	0		ပ	رن	.555
Boeing 737						-			<u> </u>					
Total Accidents	1	-	0	-	-	-	2	0	-	0	(ر،	c <sub>4</sub>		<b>7</b> :
Normalized Accident Total	ı	_	0	-	-	_	ო	0	-	0	٠,			æ
Departures - All Services	ł	620	325	.374	.373	393	.420	410	405	.433	4	.526		,ć
Total Accident Rate	1	12.66	•	2.67	2.68	2.54	11.88	0	2.47	•	رن	3.802		7.474
Normalized Accident Rate	ı	12.66	•	2.67	2.68	2.54	7.13	0	2.47	•	w	ر،		
Fatal Accidents	1	0	0	0	•	_	0	0	0	0	د	o		٠.
Fatal Accident Rate	ł	0	0	0	•	2.54	0	•	0	0	၁	J		3.
Two Man Crew-Departures	ı	900	.021	.020	.033	.038	690	£.	.153	38	.27.	305,	4	1.4
Total Accidents	ł	0	0	0	•	0	_	0	0	0	ں	.,		m
Normalized Total Acc.	1	0	0	0	•	0	-	•	0	0	၁	J		•
Fatal Accidents	1	•	0	0	•	0	0	0	0	0	O	ı		.:
Total Accident Rate	1	0	0	0	0	0	14.49	0	0	0		J		ì
Norm. Tot. Acc. Rate	i	0	0	0	0	0	14.49	0	0	•		د.		:623
Fatal Acc. Rate	ı	0	0	0	•	0	0	0	•	•		ر		J
Three Man Crew-Departures	1	.073	304	354	340	355	.351	172.	.252	.268	)· •·	.22:		3 18
Total Accidents	ı	-	0	-	_	-	4	0	-	0	ټ	2		::
Normalized Total Acc.	1	-	0	-	_	-	2	0	-	•	د	د		,
Fatal Accidents	ı	0	0	0	•	-	0	0	0	0	0	,		
Total Accident Rate	ı	13.70	0	2.82	2.94	2.82	11.36	0	3.96	0	ن	3		7.7
Norm Tot. Acc. Rate	ļ	13.70	0	2.82	2.94	2.82	5.68	0	3.96	0	ا ر			
Fatal Acc. Rate	ļ	0	0	_	c	282	<b>C</b>	_	c	_	•	,		

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size (Cont'd.)

	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	1761	1978	1979	Jose
Douglas DC-9											<b>.</b>			
Total Accidents	-	2	9	3	7	7	9	5	0	4	~	-	6)	-
Normalized Accident Total	_	2	S.	e	S	9	4	2	0	4	~	၁	2	×
Departures - All Services	319	710	1.018	1.099	1.139	1.166	1.161	1.114	1.107	1.174	1.202	1.240		13.615
Total Accident Rate	3.13	26.2	5.89	2.73	6.15	00.9	5.17	4.49	0	3.41	1.664	90€	2.5 ;	3.45?
Normalized Accident Rate	3.13	26.2	4.91	2.73	4.39	5.15	3.44	1.79	0	3.41	1.664	၁	1.7.1	2.644
Fatal Accidents	-	-	_	_	က	2	-	_	0	0		0	ာ	:5
Fatal Accident Rate	3.13	1.4.	86.0	16.0	2.63	1.71	0.86	0.90	•	•	.832	0	Ų	88.
Mon Commonway														
BAC 1.11/DC-9/8-737					_			_						
Total Accidents	7	m	9	4	7	7	( )	00	0	4	~	ý s		K.
Normalized Accident Total	7	m	- 40	m	. 22	9	20	8	0	4	2			
Departures - All Services	504	.912	1.242	1.285	1.302	1.333	1.358	1.374	1.375	1.720	1.583	1.652	4	2
Total Accident Rate	3.97	3.29	4.83	3.11	5.38	5.25	60.3	5.82	0	2.32	1.265	1.210		
Normalized Accident Rate	3.97	3.29	4.03	2.33	3.84	4.50	3.68	1.46	0	2.32	1.265	¥09.		· .
Fatal Accidents	2	_	-	_	٣	7	_	_	0	0	_	ب		
Fatal Accident Rate	3.97	1.10	18.0	0.79	2.30	1.50	0.74	0.73	0	0	.663	, j	ر .	# <u>;</u>
Three Man Crew Operations														
B.737														
Total Accidents	ı	_	0	_	-	-	4	0	_	0	0	~	,	;
Normalized Accident Total	ı	-	0	-	_	_	2	0	-	0	0	ن		
Departures - All Services	,	.073	304	.354	.340	355	.352	17.2	.252	.268	70.		7	:
Total Accident Rate	:	13.70	0	2.82	2.94	2.82	11.36	0	3.97	0	-	. (E)		-1
Normalized Accident Rate	,	13.70	0	2.82	2.94	2.82	5.68	0	3.97	0				,
Fatal Accidents	ı	0	0	0	•	-	0	0	0	0	· -	ت د	,	
Fatal Acudent Rates	1	0	0	0	0	2.82	0	0	0	0	<u>د</u> د	<b>.</b>		
								-			,	ž	-	

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size (Cont'd.)

	1961	1968	1969	1970	1971	1972	1973	1974	1975	1976	· · <u>·</u>	1010	: :	1018
Boeing 727									<b>†</b>					
Total Accidents	9	12	=	-	02	∞	5	6	7	=	۰		Ar.	• ;
Normalized Accident Total	m	80	6	ro	'n	s	4		9	4	?	<b>~</b>	₹.7	ž
Departures - All Services	820	1 105	1286	1.287	1.308	1.378	1.495	1.480	1.550	1.677	308.	eg de .		34.20E
Total Accident Rate	7.32	10.86	8.55	5.44	2.	5 80	3.34	6.08	4.52	95.9	3 5 6	3.69.	. , (%)	 4
Normalized Accident Rate	3.66	7.24	7.00	3.88	3.82	3.63	2.66	8.8	3.87	2 38	1.16	2.112	á.	3,3,4
Fatal Accidents	-	0	7	-	_	0	0	7	_	N	c.	~		<i>\</i>
Fatal Accidents Hate	1.23	0	1,55	0.78	940	0	0	1.35	20	1.19	ت	1.05e	Ų	625
Dougles DC-8														
Total Accidents	8	7	13	8	9	4	0	9	2	-	٠	2		a a
Normalized Accident Total	7	2	9	7	М	7	0	0	2	•	-			
Departures - All Services	217	240	277	.282	294	299	280	210	194	180				
Total Accident Rate	36.87	29.16	46.93	28.36	20.41	13.38	10 71	14.28	25.77	5.55	· · ·	č:	:	358.7
Normalized Accident Rate	9.22	8.33	21.66	7.09	10.20	69.9		c	10.31	c	20.00	12.6%		53.369
Fatal Acadents	_	•	0	_	0	_	·	. 0	0		23.397	6.3%	15.033	o a
Fatal Accident Rate	4.61	0	0	3.55	0	3.34	3.57	0	•	0	_	~	.5	ø
									,	,	5.846	6.376	0	2.044

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size (Cont'd.)

	1961	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	و و	ţ
Boeing 737 By Aircarrier												<u>'</u>		· ·
United1														
Total Accidents	ł	-	0	_	0	-	0	0	•	0	ပ	7	o.	4
Normalized Accident Total	ı	-	0	_	•	-	0	0	0	0	0			.×1
Departures - All Services	1	.045	165	.185	144	145	146	38	1117	1117	.128			:39:1
Total Accident Rate	1	22.73	0	5.43	0	96.9	0	0	0	0	0			\$ . <b>6</b> .9:
Normalized Accident Rate	1	22.73		5.43	0	6.94	0	0	0	•	٥			3
Fatal Accidents	1	0	0	•	0	_	0	0	0	0	0			٠.
Fatal Accident Rate	ı	0	0	•	0	96.9	0	0	0	0	0			 
Western2														
Total Accidents		0	0	0	0	0	-	0	-	0	c	,-		
Normalized Accident Total	1	0	0	•	0	0	0		_	. 0	o	၁	ç,	. •
Departures - All Services	1	010	920	.081	880	060	160	620.	.071	.072	.0.2	690.		u
Total Accident Rate	1	0	0	0	0	0	10.99	0	14.08	0	0	14.493		9. <b>6</b> .
Normalized Accident Rate	1	0	0	0	0	0	0	0	14.08	0	ن -	ړ		3.34
Fatal Accidents	1	0	0	0	•	0	0	0	0	0	0	,		ن
Fatal Accident Rate	1	0	•	•	0	0	•	0	0	0	၁	ن		ز
Aloha3														
Total Accidents	l	,	٥	0	0	0	0	0	0	0	c			
Normalized Accident Total	,	ı	0	•	0	0	0	0	0	•	ے د			. '
Departures - All Services	1	1	010	120	.021	026	029	030	030	033	·			: : د
Total Accident Rate	1	j	0	0	0	0	0	0	0	0	.,			. 3,'e
Normalized Accident Rate	!	j	0	•	0	0	0	0	0	0	<b>5</b> 6			
Fatal Accidents	Í	1	•	0	•	0	0	0	0	0	<b>&gt;</b> 0			
Fatal Accident Rate	ſ	J	•	0	0	0	0	0	0	0	ے د	တ င	- · ·	٠. د
										-	5			

1All 3 Man Crew Operations

<sup>2</sup>All 3 Man Crew Operations

33 Man Crew Thru 11/72 2 Man Crew Thereafter. All Departures for 1969 Thru December 31, 1972 Allocated to 3 Man Crew Operations

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size (Cont'd.)

	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1976	104.01
Boeing 737 By Aircerrier											<b></b>			
Frontier4											<b>,</b>			
Total Accidents	1	ı	0	0	0	0	m	0	0	0	<u> </u>	0	0	£.
Normalized Accident Total	ļ	1	0	•	0	0	7	0	0	0	0			2
Departures - All Services	1	ı	500.	019	030	.033	140	.045	.049	8	.073			.553
Total Accident Rate	1	i	0	0	•	0	73.17	0	0	0	٥			5.425
Normalized Accident Rate	1	ţ	0	0	0	0	48.78	0	0	0	0			3.6.6
Fatal Accidents	1	ı	0	0	0	•	0	0	0	0	٥			ت
Fatal Accident Rate	í	ſ	0	0	•	0	0	0	0	0	٥			ت
Piedmont <sup>5</sup>														
Total Accidents	ſ	0	0	0		0	,	0	0		0	ن		2
Normalized Accident Total	í	0	0	0	_	0	_	0	0	0	J	رن		e.
Departures - All Services	ı	600	.034	.042	.049	.053	064	.067	.075		9.0.	.073		<b>6</b> 7.
Total Accident Rate	1	٥	0	0	20.41	0	15.62	0	0		0	ن		2.8.6
Normalized Accident Rate	1	0	0	0	20.41	0	15.62	0	0		0	0		2.876
Fatal Accidents	1	0	0	0	0	0	0	0	0		0	Ç		
Fatal Accident Rate	ı	0	0	0	0	0	0	0	0		•	0		ت ،
Wein6														
Total Accidents	)	ı	0	0	0	0	•	0	0			٠		
Normalized Accident Total	1	1	0	0	0	0	0	0	0			ت د	. ′	_ `
Departures - All Services	1	ı	900	900	800	800	600	600	.015	.016	, :	, ;	,	. د
Total Accident Rate	}	1	0	0	0	0	0	0	0		<u>.</u>	<b>91</b> 0.	<u>'</u> :	•
Normalized Accident Rate	1	1	0	0	0	0	٥	0	0		. ر	، د	:: 2: 2:	3:
Fatal Accidents	ı	1	0	0	0	0	0	0	0		_	0	,	ā
Fatal Accident Rate	ı	1	0	0	0	0	0	0	0		ر —	J	ر	<b>4</b> ,7
											ب 	0	0	J

All Departures for 1969 Thru Dec. 31, 1976 Allocated to 3 Man Crew Operations. 43 Man Crew Thru 9/76.2 Man Crew Thereafter.

53 Man Crew Thru 2/73 2 Man Crew Thereafter. All Departures for 1969 Thru Dec. 31, 1973 Allocated to 3 Man Crew Operations. However, the One 1973 Accident is Properly Charged to 2 Man Crew Operations.

63 Man Crew Thru 1/76 2 Man Crew Thereafter. All Departures for 1969 Thru Dec. 31, 1976 Allocated to 3 Man Crew Operations.

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size (Cont'd.)

	1967	1968	1969	1970	1971	1972	1973	1974	1975	1976	167		15.7	Total
Boeing 737 By Aircarrier														
Air California <sup>7</sup>														
Total Accidents	١	0	0	0	0	0	0	0	0	0	ن			ن
Normalized Accident Total	,	0	0	0	0	0	0	0	0	0	ာ			Ţ
Departures - All Services	1	900.	.021	.020	.027	.027	620.	030	.031	.033	.035			.336
Total Accident Rate	ı	0	0	0	0	0	0	0	0	0	ں			.,
Normalized Accident Rate	1	0	0	0	0	0	0	0	0	0	e)			Ü
Fatal Accidents	1	0	0	0	0	0	0	0	0	0	ر:			٠.,
Fatal Accident Rate	ı	0	0	0	0	0	0	0	0	0	رن	. ,	٠,	Ü
Southwest8														
Total Accidents	ı	1	ı	1	0	0	0	0	0	0	c)			ر
Normalized Accident Total	1	1	ı	1	0	0	0	0	0	0	ر			J
Departures - All Services	ł	ı	1	í	900	.011	110.	.012	.017	.022	÷60			**
Total Accident Rate	ı	ı	ı	١	0	0	0	0	0	0	Ö			
Normalized Accident Rate	1	ı	ı	ŀ	0	0	0	0	0	0	Ç			.,
Fatal Accidents	1	1	ı	1	0	0	0	0	0	0	ر ،			ι,
Fatal Accident Rate	-	ı	1	1	0	0	0	0	0	0	ر			J

Arr Florida 9

Total Accidents
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Subtraction of the Sections

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size (Cont'd.)

	TOTAL		1.609	.872	.324	.553	.708	.125	.334	.245	.017	4.787
	1979		.127	.064	.039	.109	.089	.019	.039	920.	.017	.579
	1978		.152	690.	.039	980.	.073	.016	.036	.055		.526
	1977		.128	.072	.037	.073	920.	.014	.035	.035		.470
	9261		.117	.072	.033	.063	.077	.016	.033	.022		.433
	1975		.117	.071	.030	.049	.075	.015	.031	.017		.405
res	1974		.138	610.	.030	.045	.067	600.	.030	.012		.410
Boeing 737 Departures	1973		.146	.091	.029	.041	.064	600.	.029	.011		.420
ng 737	1972		.145	060.	.026	.033	.053	.008	.027	.011		.393
Boei	1971		.144	.088	.021	.030	.049	.008	.027	.006		.373
	1970		.185	.081	.021	.019	.042	900.	.020			.374
	1969		.165	920.	.019	.005	.034	.005	.021			.325
	1968		045	.019			600.		900.			620.
	7361	lan Crew										
	Air Carrier	(Total 2- & 3-Man Crew)	United	Western	Alona	Frontier	Piedmont	Wein	Air California	Southwest	Air Florida	TOTAL
						. <b></b> .						

Total and Normal Data:

By Aircraft, Air Carrier and Crew Size (Cont'd.)

					Boei	Boeing 737 [	Departures	138						
Air Carrier	1961	1968	1969	1970	1971	1972	1973	1974	1975	1976	1977	1978	1979	TOTAL
(3-Man Crew)														
United		.045	.165	.185	.144	.145	.146	.138	.117	.117	.128	.152	.127	1.609
Western		.019	920.	.081	.088	060.	.091	6/0.	.071	.072	270.	690.	.064	.872
Frontier			.005	.019	.030	.033	.041	.045	.049	.063				.285
Wein			.005	900.	.008	.008	600.	600.	.015	.016				9/0.
Piedmont		600.	.034	.042	.049	.053	.064							.251
Aloha			.019	.021	.021	920.								.087
TOTAL		.073	.304	.354	.340	.355	.351	.271	.252	.268	.200	.221	161.	3.180
(2-Man Crew)														
Air California		900.	.021	.020	.027	.027	.029	.030	.031	.033	.035	.036	.039	.334
Sou thwes t					900.	.011	.011	.012	.017	.022	.035	.055	920.	.245
Aloha							.029	.030	.030	.033	.037	.039	.039	.237
Piedmont								.067	.075	.077	920.	.073	680.	.457
Frontier											.073	980.	.019	.268
											.014	.016	.019	.049
Air Florida													.017	.017
TOTAL		900.	.021	.020	.033	.038	690.	.139	.153	.165	.270	305	.388	1.607

### Appendix IV

RELATIONSHIP BETWEEN CREW SIZE AND NUMBER OF VIOLATIONS OF FAA REGULATIONS

March 20, 1981

DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION Office of Aviation Policy and Plans

The purpose of this analysis is to determine if the size of the flight crew is related to the safety of jet aircraft operations, as measured by the violation of FAA regulations by flight crews aboard common, scheduled air carrier, jet aircraft (B-707, B-727, B-737, B-747, DC-8, DC-9, DC-10, BAC-111, L-1011).

#### DATA BASE

Reported violations of FAA regulations have only recently been stored in a computer data base, and more work is required to make the data base complete and current. The data base is revised frequently, such as when final actions are taken on violations reported earlier. (Final action may be, for example, nonaction, civil penalty, suspension of certificate, or a warning notice.) The information contained in the data base includes, for example, violation date, aircraft type, violator's position, air carrier, regulation violated, and final action. The nature of the violation may be inferred from the specific regulation cited and from a two digit code referring to a violation area.

Two methodological objections to using the computer data base in this analysis are:

- 1) The constant revisions to the data base would make duplication of the analysis difficult in the future; and
- 2) Inferring the nature of the violation from the codes provided may lead to errors. A more reliable description of each violation is desirable.

Fortunately, a subset of the data base that was published by the FAA solves these two problems. These data are in "Air Carrier Enforcement History, January 1975-January 1980," available from:

Flight Standards National Field Office Safety Data Branch, AFO-850 P.O. Box 25082 Oklahoma City, Oklahoma 73125

The history is a sample of violations, specifically those violations which were committed during the five years covered and on which final action was also taken during those five years. Each violation is described in a phrase or sentence. Aircraft type is not included, so reference to the computer data base is required, although this information is not always included there.

Departure data are used as the measure of flight activity because most violations occur in the airport area. The departure data are those contained in the AIRMARKET data base supplied by The Computer Company, which obtains these data from CAB Form 41. Departure data for Pacific

Southwest Airlines, Air California, and Southwest Airlines were obtained directly from the companies. Air Florida could not supply such data, and thus it is the only scheduled air carrier not included in the analysis.

#### **METHODOLOGY**

"Air Carrier Enforcement History" contains violations committed by flight crews, flight attendants, mechanics, and others. Only violations committed by flight crews of scheduled air carriers are relevant to this analysis, so the first step is to identify those violations.

The aircraft type involved in each violation is also relevant to this analysis, but this information is not listed in "Air Carrier Enforcement History." The FAA maintains a roord of each potential violation which is reported, however, and this record usually includes the aircraft type. The second step, therefore, is to match these two data sources and build a file of violations for which the aircraft type is known. There are 279 such violations. About 40 violations would have been added had the aircraft information been available. There is no reason to assume that the exclusion of these 40 violations introduces any bias.

Also of interest is the nature of each violation. Each report of a potential violation includes a code indicating the kind of violation allegedly committed, but a more precise, descriptive report of the violation found to have been committed is included in "Air Carrier Enforcement History." These descriptions were used to assign each violation to one of 26 categories. The categories were created both to aid in the understanding of the kinds of violations committed and to identify violations which may not be relevant to this analysis. Appendix 1 contains a list of the 26 categories and examples of violations within some categories.

A review of the 279 violations revealed two data problems which deserved attention:

- 1) All members of a flight crew were sometimes cited for the same violation during the same trip.
- Some violations were cited for actions omitted or committed before the aircraft was actually being operated by the crew.

It was decided that in the first case above, only one violation per crew was appropriate for this analysis. In the second case above, it was decided that the actions of the flight crew before operating the aircraft, such as failing to possess a current medical certificate, did not meet the intent of this analysis. That is, the size of the flight crew was assumed to be unrelated to such violations. Accordingly, any inappropriate violations due to multiple citations and any pre-taxi violations were removed from the data base. Fifty-five multiple

violations and ther statements pre-taxt violations were removed, yielding 185 violations hereafter referred to as "normalized violations." Appendix 2 summerizes violations by category and by aircraft type and indicates violations removed as duplicates. Appendix 3 lists the categories of violations removed from the data base due to being pre-taxi violations.

Total violations, normalized violations, and departures were summed for two-crew aircraft (BAC-1-11, DC-9, and two-crew B-737) and three-crew aircraft (all others). Kates of violations per million departures were calculated for each crew size, and chi-square tests were performed to test the hypothesis that there is no relation between crew size and the number of violations.

#### RESULTS

The rate of total violations per million departures is 13.11 for two-crew aircraft and 11.75 for three-crew aircraft. The chi-square test yields a p-value greater than 37. This offers no evidence of a relation between crew size and the number of violations.

The rate of normalized violations per million departures, the preferred measure, is 8.18 for two-crew aircraft and 8.06 for three-crew aircraft. The chi-square test yields a p-value greater than .90. This also offers no evidence of a relation between crew size and the number of violations.

#### CONCLUSION

Samples of 2-crewmember violations and 3-crewmember violations, excluding duplicate and pre-taxi violations, were subjected to a chi-square test of independence to determine if evidence suggests a relationship between crew size and the number of violations. The resulting test statistic was so small that with 90 percent probability it was due to sampling error. Therefore, it may be concluded with confidence that no relationship exists between crew size and the number of violations.

A detailed breakdown of departures, total violations, and normalized violations for each aircraft is included as Table 1. A summary of results for each crew size is included as Table 2.

TABLE 1 U.S. AIR CARRIER VIOLATIONS (1975-1979)

	BAC-111	6-20	2-Man B-737	3-Man B-737	B-747	DC-8	B-707*	DC-10	L-1011	B-727	Total
Departure (x10 <sup>6</sup> )	0.545	5.84/1	1.317	1.125	0.440	0.276	1.347	0.699	0.525	16.733	22.851
Total Violations	\$	75	21	7	13	7	33	71	27	95	518
Violations Removed											
-Multiple Violacinas	0	51	ব		3		9	7	3	14	55
-Pre-Taxi Violations	0	CI	5	1	0	-	7	4	-	13	39
Normalized Violations	5	95	12	\$	10	5	25	ş	۶.	38	185
	1										-

\*Includes data for B-720.

TABLE 2

SUMMARY OF VIOLATION DATA BY

NUMBER OF PERSONS IN CREW

	2-Crew	3-Crew	Total
Departures (x10 <sup>6</sup> )	7.706	15.145	22.851
Total Violations	101	178	279
Normalized Violations	63	122	185
Total Violation Rate (Per 10 <sup>6</sup> Departures)	13.11	11.75	12.21
Normalized Violation Rate (Per 10 <sup>o</sup> Departures)	8.18	8.06	8.10

#### VIOLATION CATEGORIES

1. Noncompliance With ATC Instructions.

(Also, e.g.,
Noncompliance with tower instructions;
Failed to obey ATC instructions;
Failed to follow ARTC instructions.)

2. Deviation from ATC Assigned Altitude/Course.

(Also, e.g.,
Failed to maintain assigned altitude;
Allowed aircraft to get too low;
Flew wrong magnetic heading;
Penetrated prohibited area;
Deviated from company specified route;
Deviated from flight plan track;
Descended below ATC authorized altitude;
Descended and crossed VOR at wrong altitude.)

3. Failure to Adhere to ATC Clearance.

(Also, e.g.,
 Deviated from departure clearance;
 Failed to follow ATC landing clearance.)

4. Accident During Taxiing.

(Also, e.g.,
 Began taxi for takeoff and ran into ground
 support equipment;
 Struck another aircraft during taxi;
 Ran off taxiway into soft ground;
 Used excessive power on taxi causing damage
 to light aircraft.)

5. Operating Aircraft Without all Necessary Equipment.

(Also, e.g.,
Operated aircraft when not meeting MEL requirements;
Conducted over water flight with Navigator's
Periscopic Sextant not aboard;
Failed to assure APU fire extinguisher was operable;
Operated aircraft with inoperative stall stick shaker.)

6. Improper Action when Weather Below Minimum.

(Also, e.g.,

Landed when weather was below authorized minimums; Made landing and takeoff when weather was below authorized minimums.)

7. Improper Landing Technique.

(Also, e.g.,

Allowed copilot trainee to make improper landing which damaged aircraft;
Flight manual landing procedures not followed resulting in loss of aircraft;
Allowed aircraft to depart runway during landing;
Careless handling of aircraft resulted in hard landing with considerable damage.)

8. Improper Preflight Fuel and Ice Techniques.

(Also, e.g.,

Failed to assure aircraft was refueled
 prior to takeoff;

Exceeded authorized fuel load resulting in dumping excess before landing;

Departed airport with ice accumulation adhering to aircraft;

Failed to have aircraft deiced before takeoff.)

9. Failure to Comply with Various Established Procedures.

(Also, e.g.,

Failed to abort takeoff;
Noncompliance with aircraft preflight requirements;
Noncompliance with departure procedure when
hauling Class "A" explosives;
Aborted takeoff after aircraft had exceeded
takeoff decision speed.)

10. Landing on or Approaching Wrong Runway.

(Also, e.g.,

Landed on taxiway; Allowed Captain to initiate takeoff from taxiway; Landed on closed runway.) il. Taxiing Across Runway Without Clearance.

(Also, e.g.,

Taxied aircraft onto taxiway for which he did
 not have clearance;
Noncompliance with ATC taxi instructions.)

- 12. Failure of Crew to Use Seat Belt, Harness, or Oxygen Mask.
- 13. Landing or Takeoff Without Clearance.

(Also, e.g.,

Operated in traffic area of military base without tower approval;)

14. Long or Short Landing.

(Also, e.g.

Ran off end of runway during landing.)

- 15. Failure to Log or Report Mechanical Failures.
- 16. Failure to Heed Altitude or Speed Restrictions.

(Also, e.g.,

Exceeded authorized airspeed.)

- 17. Failure to Comply with Weight or Balance Restrictions.
- 18. Unauthorized Personnel on Flight Deck.

(Also, e.g.,

Directed Flight Attendant to occupy jump seat on takeoff and landing; Captain allowed passengers on flight deck.)

- 19. Access to Flight Deck Denied to FAA Inspector.
- 20. Failure to Comply with Proficiency Certification Requirements.

(Also, e.g.,

Failed written test and DC-10 simulator check; Failed to appear for reexamination.)

21. Failed to Comply with Medical Certification Requirements.

(Also, e.g.,

Operated with outdated medical certificate; Failed to appear for reexamination; Did not have medical certificate in possession.)

- 22. Landing at or Approaching Wrong Airport.
- 23. Unauthorized Personnel at Controls.
- 24. Failure to Comply With Airworthiness Requirements.

(Also, e.g.,

Flew unairworthy aircraft, fuel leaking into cabin; Ferried DC-9 with one engine unairworthy.)

- 25. Failure to Remove Landing Gear Lockpin Before Departure.
- 26. Miscellaneous:

Failed to report final approach fix on instrument approach;
Computed wrong landing data;
Conducted flight when separate seat and belt not available for each passenger;
Noncompliance with ILS localizer intercept altitude;
Used unauthorized signal causing unnecessary evacuation;
Neglected to turn on "No Smoking" sign before landing;
Crew became disoriented in holding pattern resulting in unsafe condition.)

VIOLATION, 'T AIRCEAFT TYPE

(Northern in Fare-checks are Violations Remaining After Evolution of Englisates: Absence of Freediberon Indicates R. Englisates)

Violation Categories	PAC-111	6-31	2- <b>V</b> an 8-7-0	14-14-15 14-1-15	P 72.7	ندر آن ندر آن	fe. Spri	ै । । , न	1101-1	л2а− <del>4</del>	Total
Woncompliance with AT instructions	0	(0.10)		1		-	-		-	(5) 5.1	32 (23)
Deviation from ATC at line: altitude/course	<u>ه</u>	(8) (1)	<b>3</b> (3)	^		ε,	(§) 9	Ç.	(3) 7	œ	(5) (70)
Failure to adhere ** ATC clearance	C	8 (6)	65.8	C	ć	ς	(1) (	01.0	ε	(0)0	24 (18)
Accitont during taxing	C <sup>.</sup>	ď	ţ	S <sup>r</sup>	~	Ç	٠.	F	1	4	10
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Landing on or approaching wrong runway		(4	-	C	ç·	,	C	Û	٥	(8)	11 (0)
Taxiing across runwy without clearan	1	~	O	c	c	C	<del></del>	ũ	2 (1)	(2) 8	(4) 01
Failure of crew to use seat belt, harmoss, or oxygen mack	0	(1) c	<b>F</b> 4	(1) ?	0	ς	c	2 (1)	g	.4	11 (8)
landing or takeoff without clearance	Ç	3 (2)	-	c	£.	C	Ć		c	iX.	9 (6)
Iong or short landing	<i>(</i> -	۳	Q	Ċ	C)	C	С	c	-	ı	45
Failure to log or rejort mechanical failure:	p1	₹.	O	O	1	c		C	Ç.	0	ñ.
Pailure to heed eliftede or speed periodictions	c		¢.	ς	se <sup>*</sup>	σ	2 (1)	0	C	2 (1)	5 (3)
Fallure to comply with weight/Palante regulations	ns n	3 (2)	gane	Ċ	C.	c	c	c	5.		(7) 4
Unauthorlzed personnel v. flight lock	c	C	e.,	Ċ.	ز	,	С	-	c	e <b>.</b>	ď
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# VIOLATION CATEGORIES DEFINED AS PRE-TAXI VIOLATIONS

- o Failure to Comply with Weight or Balance Regulations
- o Operating Aircraft Without all Necessary Equipment
- o Improper Preflight Fuel and Ice Techniques
- o Failure to Comply with Airworthiness Requirements
- o Failure to Remove Landing Gear Lockpin Before Departure
- o Failure to Comply with Proficiency Certification Requirements
- o Failure to Comply with Medical Certification Requirements
- o Miscellaneous:

Separate Seat and Belt Not Available for each Passenger (DC-10)

